

gulfbooking.com

System Introduction and Company Profile

TRAVELING
BRINGS
VALUES





Gulf Booking

With almost 10 years experience in the industry Gulf Booking is an international company specialising in global travel & tourism booking services. We developed the online booking system that takes into account all possible needs of the modern traveller. With one account you will get access to the thousands of offers for hotels, flights and ground transportation-worldwide.

Our system allows easily to manage group and individual bookings while fair rates and special offers make partnership with us truly profitable. We choose our suppliers carefully evaluating their standards and the quality of the services. Meanwhile, we keep an eye on the market needs and work on the further development.

The Mission, Vision and Values

MISSION&VISION

Our mission is to show that with Gulf Booking **Traveling brings values**. Whether you represent a hotel, travel agency or tour operator, we aim to make the booking process easier, faster and affordable by connecting all necessary services in one place.

VALUES

GROWTH

We help our partners to grow their businesses and create value by providing **ONLY** high-quality service. As a welfare of our clients is a priority!



USEFULNESS

We develop our business according to the needs of clients. Therefore, Gulf Booking maintains constant testing and improvements to perform only useful service.

LEARNING

Because of market & customer-oriented approaches, every day we look for and learn new ways how our partners can drive their business with higher efficiency by using our booking system.

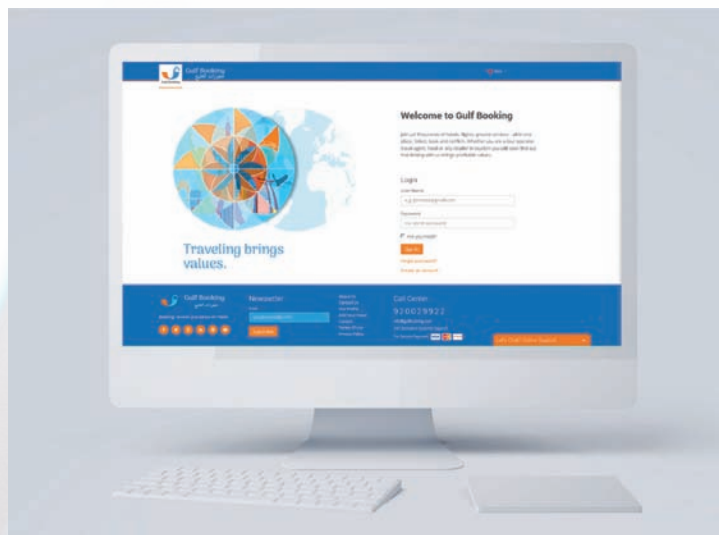


FOCUS&FLEXIBILITY

Success of our customers is our success. In the fastly-changing market environment the "focus&flexibility" are priorities for us.

GulfBooking.com

is an advanced B2B online booking solution created for the tourism business. GulfBooking.com provides tour operators and travel agents with an access to the safe multitask platform with intuitive interface. Join us and increase your revenue.



AVAILABLE SERVICES:

- Hotel Booking (groups and individuals)
- Flight Booking
- Individual & Group Transfers
- Rent a Car service
- Group Requests
- Venues for Conferences & Events

KEY FACTORS

- Free & Easy Registration
- Free Access to all Travel Services (Hotel & Flight Booking, Ground Transportation Services)
- 500K+ Hotels Globally
- Powerful Advertising Solution
- 24/7 Multilingual Customer Service
- Specially dedicated IT Support
- Specially developed Offers and Bonus Scheme

The offices and a team

Gulf Booking has placed the offices in three strategic regions. Our office in Poland serves European and CIS market, while office in Saudi Arabia - the GCC states and North Africa, in addition to Jordan's office which serves Near and Middle East regions.

SALES & MARKETING DEPARTMENT

A multicultural team put their efforts together to look after the customers needs, update them about our latest offers or promotions and they make sure about customers satisfaction and fulfilment.

CONTRACTING DEPARTMENT

Travel and tourism experts choose the capable suppliers who will provide with the services that match our standards. They also make sure that the proper service has been delivered to the end-user.

IT DEPARTMENT

Professionals who work to ensure the system is functioning efficiently along the 24 hours. They are also available to provide assistance and support if any technological issues arise.

FINANCE DEPARTMENT

A team who is responsible for invoicing and settling the financial issues with suppliers and customers.

CUSTOMER SERVICE DEPARTMENT

Consultants available 24/7 to answer inquiries and provide any assistance or support that customer might need. Multilingual support is currently available in English, Arabic and Polish.



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Regional Offices

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